



Features and capabilities of Jive

Jive is the gateway to your people and knowledge – an open collaboration platform connecting everybody and everything in your organization. We've included all the capabilities you need to quickly set up and launch a best-of-breed enterprise social network and collaboration hub. It's the most comprehensive collaboration and communication solution ever, a turnkey platform that drives productivity, engagement, and knowledge sharing across your workforce and across your enterprise.

Unless otherwise noted, all features listed below are available for cloud, hosted, and on-premises deployments.

Core capabilities

Help employees discover and connect with all the people, expertise, content, and know-how they need to do their jobs. Drive collaboration at every level: team, departmental, enterprise-wide and beyond. Keep your entire workforce — even remote and deskless workers — informed and aligned 24X7 with Jive's full-featured mobile app.

People and knowledge discovery

- **Integrated employee directory:** Find colleagues and experts using rich profiles that include skills, endorsements, activity, content, and more.
- **Search:** Find information fast with type-ahead search that returns prioritized results based on the Jive WorkGraph. A filterable search page provides more granular results, including results from other search engines via federation. You can provide a prescribed search experience with promoted keyword and synonym search, too.
- **Upload and share files:** Upload any file and share in Jive. People can preview, download, and comment.

- **Follow people, places and content:** Real-time notifications keep you up-to-the-minute on colleagues, activity, and topics of interest.
- **Structured outcomes:** Mark content as official, final, outdated, and more.

Collaboration

- **Places:** Quickly configure and launch collaborative spaces, groups, and projects tailored to your teams, departments, and communities of practice. Create your own customized places using our ready-made templates, or choose from pre-built pages for employee onboarding, sales enablement, HR portal, IT help desk, and more.
- **External contributors:** Collaborate with outside contributors (contractors, agencies, partners) with complete security and privacy.
- **Documents:** Jointly create, edit, and comment on documents.
- **Discussions:** Hold one-on-one or group conversations.
- **Ideas:** Crowdfund innovation by enabling users to submit and vote on ideas.
- **Polls:** Test ideas and proposals by polling users.
- **Events:** Schedule and manage events.
- **Tasks:** Assign and track actions.

Communication

- **News:** Create up to 10 curated news streams and autosubscribe users based on role, geography, and other attributes.
- **Blog posts:** Give executives and employees a platform to share ideas, inspire, and inform with media-rich blogs.
- **Video:** Upload and share videos (extra video storage and bandwidth available at additional cost).

Mobile

- **Jive Daily App:** Tap the full power of Jive anytime and anywhere from iOS and Android devices.

Advanced features included in package

Jive goes far beyond the basics, bundling a rich array of advanced capabilities to help you drive adoption and create a thriving community that's tailored to your business and IT needs. Use rich metrics and analytics to understand and optimize processes, interactions, and engagement. Drive employee engagement and productivity with built-in rewards and incentives. Unite your systems and apps in a single centralized hub, providing cohesive collaboration and information access across systems of record, apps, and devices. Ensure compliance, security, and privacy.

Analytics

- **Impact metrics:** Get real-time metrics on the reach and impact of documents, blogs, and content, including sentiment score, views, and shares.
- **Engagement analytics:** Track user engagement and interactions.
- **Community health:** Analyze key indicators of community growth and health. *(Cloud only)*
- **Insights Advanced:** Monitor employee sentiment, identify influencers and trending issues. *(Cloud only)*

Engagement and rewards

- **Points, badges, leaderboards, quests:** Incentivize desired behaviors with points, levels, badges, leaderboards, and customized quests. Users can award each other badges, too, driving engagement and teamwork.

Integrations

Turn your Jive instance into a true hub that unites information from multiple tools and apps, providing cohesive collaboration across your IT landscape. Our growing library of integrations provides connectivity between the Jive platform and a range of 3rd-party systems and apps, including:

Productivity and document collaboration

- Microsoft Office.
- Microsoft Office 365 and SharePoint Online.
- Google Drive and Docs.
- Google Groups.
- SharePoint Connector.

Email

- Microsoft Outlook.
- Microsoft Outlook Web Access 2010/2013 and Outlook on the Web.
- Gmail.

Cloud Storage

- Box.com.
- Dropbox.

Real-time communications and conferencing

- Jabber.
- Skype for Business.
- WebEx.

CRM

- Salesforce Opportunities and Chatter Connector.

Other Systems

- Exchange DL.
- Jive Anywhere (brings Jive collaboration to every website).
- LinkedIn.
- **StreamOnce:** Stream external activity from these and their apps into Jive:
 - Bugzilla
 - Evernote
 - Facebook
 - Jira Bug Sync
 - Twitter
- Basic User Sync Add-Ons (*one-time set-up fee required*).

Support for custom integrations

- Developers can build integrations with third-party systems using Jive's SDKs, REST API, and webhooks. Includes access to the Jive iPaaS.

Security and compliance

- **Basic and advanced user permissions:** Fine-grained permission control (e.g., who can create content, comment, create groups, etc.).
- CDN caching and anti-virus for uploaded files.
- **eDiscovery:** Search Jive for content related to specific users, and export the results for use in third-party eDiscovery management tools.
- **VPN:** Allows Jive to access resources in your customer's internal network (e.g., directory services) (*one-time set-up fee required*).
- Private certificate for custom domain name (*one-time set-up fee required*).
- Complies with accessibility standards.
- Complies with ISO, SOC2, and other certifications.
- **IP Restrictions:** Control which IP addresses are accessible from your Jive Community.

Configuration and internalization

- Administrators can select from professionally-designed themes to customize Jive's WCAG- and 508-compliant interface. Custom domain name and internationalization for Jive-supported languages are included.
- **Vanity URL:** Give your Jive community a custom URL (*one-time set-up fee required*).
- Content translation service.