

Jive Outlook Module — *get out of email jail*

Don't let great ideas and conversations get trapped in your inbox. Jive's Outlook Module integrates Microsoft Outlook with your Jive community, providing the social context and direct collaboration that email lacks. You can stay connected to the people, conversations and content in your Jive network. You can view blog posts, profiles and activity streams. Turn email strings into threaded discussions. Post status updates. Share files, and use Jive Structured Outcomes to drive actions and follow-through. All without leaving Outlook.

Turn email into discussions

Email is notoriously inefficient, producing tangled message threads, endless reply-alls, overflowing inboxes and unavoidable confusion. Our Outlook Module stops the madness by letting you convert email strings to discussions in Jive. The conversation can be private (restricted to individuals) or public (in Jive collaborative spaces) and can include attachments. You can also join existing discussions, comment on documents and blog posts, and more, all from Outlook. You have full use of Jive social functions like @mentioning, liking, sharing and more. And since the discussion is taking place in Jive, it's fully searchable and reusable so nothing gets lost.

Super search

Jive's Outlook Module includes Super Search, a quick yet powerful federated search that spans both Outlook and Jive. In one action, you can search your Outlook contacts, emails (including deleted email), attachments and appointments, along with content on your Jive community site (depending on your permissions). Results are displayed in native Jive form, so you can interact with your community directly from the search results.

Conversations with context

Email generally provides little information on the person you're communicating with, other than a barebones signature. Outlook Module adds the missing social context, letting you view rich Social Profiles of everyone you're talking to. You can see the emails you've exchanged with them, their latest tweets and Facebook posts and their LinkedIn profile. If they're a member of your Jive community, you can also see their Jive profile, complete with their activity stream.

Activity streams

Jive's Outlook Module also lets you view all your Jive activity streams directly in Outlook. No more need to switch between systems: you can use Outlook as your home base while staying in sync and informed at all times.

Built-in task management

The module now includes best-of-breed Jive Task Management. You can create and assign new tasks and manage your task list right in Outlook. New tasks can be created in line and dragged and dropped directly on the Outlook calendar to schedule them.

Compatibility (*and security*)

Outlook Module is compatible with the following products and versions:

- Jive Cloud and Jive Custom versions 4.5.8 and above.
- Jive-x Cloud and Jive-x Custom version 4.5.8 and above.
- Outlook
 - 2007 with Service Pack 2.
 - 2010 32-bit.
 - 2010 64-bit.
 - 2013 (with version 2.5 and higher of Outlook Module).

Licensing

This module is a paid option, but is included in the following packages:

- Essentials.
- Enterprise.

For licensing details and further information please contact your Jive account representative or email us at sales@jivesoftware.com. In addition, you can find information and discussions about the module in our community at community.jivesoftware.com.